



JOB DESCRIPTION

Title	Events/Demo Staff
Purpose	Promote the brand of Peace Coffee and provide samples of coffee in our mobile coffee shop (aka 'coffee truck') and/or at events.
Reports To	Coffee Truck Manager and Director of Retail
Position Classification	Temporary/On-Call, Part-time, non-exempt. (hours will vary each week, events are held year-round, coffee truck operating season is expected to be June-October 2019)
Location	Varies (typically in the Twin Cities and surrounding suburbs), travel to location is expected for each event assigned
Pay	\$14.00 per hour

Job Responsibilities

Essential Duties (95%)

- **Coffee Service (50%)**
 - Prepare coffee to Peace Coffee's brewing standards.
 - Set-up and serve coffee for samples.
 - Comply with all applicable health, safety, and food-handling laws.
 - Monitor the use of paper and perishable goods according to FIFO guidelines and best practices.
 - Receive, count and stock deliveries of products.
 - Maintain a comfortable, tidy, inviting environment in the Coffee Truck and its surroundings.
- **Knowledge and Engagement (45%)**
 - Complete basic coffee training program and attend other relevant training/meetings as assigned.
 - Focus on sharing the Peace Coffee story including highlighting our differentiators to potential clients and quickly explaining our mission to customers.
 - Encourage engagement with the Peace Coffee brand through delivering a vibrant and positive experience.
 - Uphold the values of Peace Coffee to all you come in contact with.
 - Taste beverages regularly to ensure product knowledge.
 - Offer relevant suggestions for the continued improvement of truck operations.
 - Provide feedback as appropriate to management regarding customer comments and observations.

Non-Essential Duties (5%)

- Other duties as assigned.



Qualifications

- Passion for quality coffee, outstanding service, and our mission.
- Retail or customer service experience required.
- Previous coffee or tea experience preferred.
- Reputation for excellent relations with customers, and ability to maintain a pleasant disposition and sense of urgency while helping customers is essential.
- Reputation for excellent relations with co-workers, and ability to cooperate successfully as a member of a team.
- Ability to communicate effectively with others, including giving and receiving clear, honest, feedback.
- Flexibility and ability to adapt/work through unexpected changes and challenges.
- High school diploma/G.E.D. required.
- Preferred: Valid Driver's license, verifiable clean driving record, ability to obtain a "Health Card" to drive the coffee truck

Physical Requirements

- This job requires hearing, speaking, seeing, carrying, bending, walking, kneeling, reaching, pushing, pulling, lifting up to 50 pounds, and being able to stand continuously throughout the shift in a small shared space, or the ability to accomplish the physical requirements with or without reasonable accommodations.

Additional Information

- As most community events for this truck are mornings and/or weekends, this position would need regular flexible weekend availability (Friday - Saturday - Sunday). Flexible availability for the rest of the week is preferred.
- A minimum of 10 hours/week of availability (up to 30 hours weekly) is needed from mid-June into October
- An ability to commit to working a minimum of 3 shifts per month is needed
- Shifts will often start in the early morning (5 am and occasionally earlier)
- Shifts will be scheduled 2 weeks in advance

Peace Coffee's mission is to make exceptional-tasting, fair-trade organic coffee that sustains the livelihoods of the people who grow, roast and sell it; preserves and protects the environment that produces it; and delights the taste buds of the people who drink it.

Peace Coffee provides equal employment opportunity to all individuals, regardless of age, color, national origin, citizenship status, physical or mental disability, race, religion, creed, gender, sex (including pregnancy), sexual orientation, gender identity and/or expression, genetic information, marital status, status with regard to public assistance, veteran status, or any other characteristic protected by federal, state or local law. In addition, Peace Coffee will provide reasonable accommodations for qualified individuals with disabilities.



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To Apply

Please email a resume to jobs@peacecoffee.com with "Applicant for Events Staff - Coffee Truck" and your name in the Subject Line. No phone calls please. Application materials can alternatively be sent to/dropped off at our office located at: 2801 21st Ave S, Ste. 130, Minneapolis, MN 55407.

Preference will be given to qualified applicants who apply by June 10, 2019.