



JOB DESCRIPTION

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| Title | Barista – Coffee Truck |
| Purpose | To provide exceptional beverages and outstanding service in our mobile coffee shop (aka 'coffee truck'). Promote the brand and product of Peace Coffee. |
| Reports To | Coffee Truck Manager and Director of Retail |
| Position Classification | Temporary/On-Call, Part-time, non-exempt. (hours will vary each week, operating season is expected to be June-October 2019) |
| Location | Varies (typically in the Twin Cities and surrounding suburbs), travel to location is expected for each shift/event assigned |
| Pay | Retail/Sales Events (Espresso Service, tip jar): Current Peace Coffee Barista rate + \$0.50 per hour; plus tips [If you are not a current Peace Coffee Barista, we'll use the current Peace Coffee Barista starting wage + \$0.50 per hour.] Buyout/Catered Events (Espresso Service, no tip jar): \$15.50/hour |

Job Responsibilities

Essential Duties (95%)

- **Customer Service (35%)**
 - Greet customers and provide a friendly, accessible, educational, and memorable experience.
 - Respond accurately to customer questions, orders, and concerns and refer them to other resources as relevant.
 - Maintain a comfortable, tidy, inviting environment in the Coffee Truck and its surroundings.
- **Knowledge and Engagement (15%)**
 - Complete initial barista training program.
 - Focus on sharing the Peace Coffee story including highlighting our differentiators to potential clients and quickly explaining our mission to customers
 - Encourage engagement with the Peace Coffee brand through delivering a vibrant and positive experience
 - Uphold the values of Peace Coffee to all you come in contact with
 - Attend other relevant training/meetings as assigned to update knowledge of all current menu items and grow drink production skills.
 - Taste beverages regularly to ensure product knowledge and provide product feedback.
 - Offer relevant suggestions for the continued improvement of truck operations.
 - Provide feedback as appropriate to management regarding customer comments and observations.
- **Food and Beverage Service (45%)**
 - Prepare drinks to Peace Coffee's exacting standards.



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- Comply with all applicable health, safety, and food-handling laws.
- Monitor the use of paper and perishable goods according to FIFO guidelines and best practices.
- Receive, count and stock deliveries of products.
- Maintain a balanced cash drawer (at sales events) and follow all cash and inventory control procedures.

Non-Essential Duties (5%)

- Other duties as assigned.

Qualifications

- Passion for quality coffee, outstanding service, and our mission.
- Retail or customer service experience required.
- Previous coffee or tea experience required, with third wave coffee experience preferred.
- Reputation for excellent relations with customers, and ability to maintain a pleasant disposition and sense of urgency while helping customers is essential.
- Reputation for excellent relations with co-workers, and ability to cooperate successfully as a member of a team.
- Ability to communicate effectively with others, including giving and receiving clear, honest, feedback.
- Flexibility and ability to adapt/work through unexpected changes and challenges.
- Good cash handling skills.
- High school diploma/G.E.D. required.
- Preferred: Valid Driver's license, verifiable clean driving record, ability to obtain a "Health Card" to drive the coffee truck

Physical Requirements

- This job requires hearing, speaking, seeing, carrying, bending, walking, kneeling, reaching, pushing, pulling, lifting up to 50 pounds, and being able to stand continuously throughout the shift in a small shared space, or the ability to accomplish the physical requirements with or without reasonable accommodations.

Additional Information

- As most retail sales opportunities for this truck are mornings and/or weekends, this position would need regular flexible weekend availability (Friday - Saturday - Sunday). Flexible availability for the rest of the week is preferred.
- A minimum of 10 hours/week of availability (up to 30 hours weekly) is needed from mid-June into October
- An ability to commit to working a minimum of 3 shifts per month is needed
- Shifts will often start in the early morning (5 am and occasionally earlier)
- Shifts will be scheduled 2 weeks in advance



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Peace Coffee's mission is to make exceptional-tasting, fair-trade organic coffee that sustains the livelihoods of the people who grow, roast and sell it; preserves and protects the environment that produces it; and delights the taste buds of the people who drink it.

Peace Coffee provides equal employment opportunity to all individuals, regardless of age, color, national origin, citizenship status, physical or mental disability, race, religion, creed, gender, sex (including pregnancy), sexual orientation, gender identity and/or expression, genetic information, marital status, status with regard to public assistance, veteran status, or any other characteristic protected by federal, state or local law. In addition, Peace Coffee will provide reasonable accommodations for qualified individuals with disabilities.

To Apply

Please email a resume to jobs@peacecoffee.com with "Applicant for Barista - Coffee Truck" and your name in the Subject Line. Please include your availability for this role and any dates you know you cannot work between mid-June-October (e.g. out of town, etc.). No phone calls please. Application materials can alternatively be sent to/dropped off at our office located at: 2801 21st Ave S, Ste. 130, Minneapolis, MN 55407. **Preference will be given to qualified applicants who apply by June 10, 2019.**